Quality Policy

Kajima Community creates value for our customers by connecting people with spaces, using our in-house technology and expertise.

To fulfil this mission we are committed to understanding our clients' needs and fully satisfying their requirements, as well as complying with relevant laws and regulations, and any applicable codes of practice, as they affect our services.

To help us achieve these aims, we have implemented a Quality Management System (QMS), complying with the international standard ISO 9001:2015.

We are committed to continually improving the effectiveness of our QMS and have set and will measure performance against relevant measurable quality objectives.

This policy is periodically reviewed to ensure its continuing suitability and is communicated to all members of staff and any associates and/or sub-contractors working on our behalf, through induction and general awareness training.

It is displayed in strategic locations throughout the company, including the reception area, and on the company website, making it fully available to all interested parties.

Chris Smith
Head of Community